

## Health & Safety Policy Statement

The Flowline Group incorporating Clearaway Drainage Services provides waste and wastewater infrastructure services to our customers. This includes CCTV pipeline surveys, drainage cleaning and maintenance, including waste removal and processing.

It is our policy to carry out our activities at all times and in such a way to ensure, as far as is reasonable practicable, the Health, Safety and Welfare of all our staff and any other persons who may be affected by our work activities.

To manage these risks we plan our activities through our Integrated Management System which is UKAS certified to ISO9001, ISO14001, BS OHSAS 18001 for Flowline & ASCB certified for Clearaway. Achilles UVDB Verify certified for Flowline & Clearaway.

### Key Objectives are:

- To be the intelligent contractor our clients want to use
- To deliver a professional high quality service dedicated to meeting our clients requirements and expectations
- To maintain a safe working environment and culture at all times
- To expand our business and develop services mutually beneficial to our valued clients and to us.

### We are committed to:

- Being customer focused, meeting their requirements and adding value to their business
- As a minimum we will comply with legal and other requirements
- Preventing harm to persons working on our behalf and others affected by our work and the environment
- The efficient use of resources, including material, natural, human and financial resources
- The continual improvement of the company's performance.

### In conducting our services we will:

- Provide leadership through establishing commitment, focus, objectives and authority
- Identify customer, legal and other requirements and plan our activities to achieve those requirements
- Provide supporting resources to deliver those requirements
- Develop behaviours to deliver a positive compliance culture
- Measure and evaluate our performance, proactively and reactively, to ensure compliance and continual improvement.

We will communicate this policy to all persons working on our behalf and other interested parties. This policy shall be made available to the public through reception notice boards, the Flowline website and other suitable means. We will review this Policy at least annually.

On behalf of Flowline Group I confirm that we are dedicated to ensuring that we excel in the delivery of these commitments.

Signed:



**Matt Rowlett – Managing Director**

Date: Jan 2018

Review Date: Jan 2019